



www.nhc.org.za  
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221 Garsfontein Road, Menlyn Pretoria

## INFRASTRUCTURE & NETWORK TECHNICIAN

Ref no: INT/05/2026

PRETORIA

NATIONAL HERITAGE COUNCIL (NHC) of South Africa through the NHC Act, 1999 (Act of 1999), is responsible for the preservation, protection and promotion of heritage for sustainable development.

### Infrastructure & Network Technician – ICT

#### About the job:

To provide technical support, maintenance, and operational management of the organisation's ICT infrastructure and network environment, ensuring reliable connectivity, system availability, and secure access to ICT services that support business operations and digital initiatives of the National Heritage Council.

This is a **Permanent** position, based at **Menlyn, Pretoria**.

#### • Key responsibilities:

- **Network Operations and Support:** Install, configure, monitor, and maintain network infrastructure, including LAN, WAN, Wi-Fi, and internet connectivity.
- **ICT Infrastructure Maintenance:** Maintain servers, storage, backup systems, and end-user devices to ensure availability and optimal performance.
- **ICT Security Support:** Implement basic security controls, support access management, and assist with monitoring of network security incidents.
- **User Support and Incident Resolution:** Provide second-line technical support; resolve infrastructure and network-related incidents and service requests.
- **System Monitoring and Reporting:** Monitor network and infrastructure performance; report faults, risks, and capacity issues to the IT Manager.

- **Asset and Configuration Management:** Maintain accurate ICT asset registers and configuration documentation.
- **Backup and Recovery Support:** Support data backup processes and assist with system recovery during incidents or disruptions.
- **Other Responsibilities:**
  - Ensure adherence to the Promotion of Access to Information Act and other relevant legislation and guidelines.
  - Adhere to quality standards in all areas of the job.
  - Present a positive image of the Council in all aspects of the job and maintain high levels of integrity.
- **Continuous improvement:**
  - Participate in continuous improvement of self and role outputs/services.
  - Continuously learn and keep up to date with new developments and changes within own role, the department, organisation and industry.
  - Actively share the workload and responsibilities of the team when required, working collaboratively and supporting team members.
  - Maintain ownership for own work, performance management and development.
  - Maintain optimum quality of work outputs.
  - Maintain open and honest communication.
  - Efficiently utilise the NHC resources.
  - Adherence to NHC policies and procedures.
- **Qualifications, skills and experience:**
  - National Diploma (NQF Level 6) in Information Technology, Network Engineering, Computer Systems, or a related ICT discipline.
  - Industry certifications such as CompTIA Network+, Microsoft, Cisco (CCNA), or equivalent
  - Minimum of 3 years' experience in ICT infrastructure and network support.
  - Network troubleshooting and fault resolution skills
  - Installation and configuration of ICT equipment skills
  - Technical problem-solving skills
  - Incident and service request management skills
  - Documentation and reporting skills
  - Interpersonal skills

**Closing date: 15 June 2026**



PLEASE NOTE THAT FEEDBACK WILL BE GIVEN TO SHORTLISTED CANDIDATES ONLY.

Applicants are required to clearly indicate the relevant reference number, as stated at the top of this advertisement, on their application. Failure to quote the correct reference number may result in the application not being considered.

Please email your cv at **[r.infranetechnician@nhc.org.za](mailto:r.infranetechnician@nhc.org.za)**

The NHC is an equal opportunity employer. As such, it is committed to the employment Equity Act and will through the filling of this vacancy, give preference to candidates from designated groups in terms of the Employment Equity Act. By applying for this position at the NHC, the applicant understands, and agrees that the NHC may solicit a credit and criminal report from registered credit bureau and/or South African Police Services (in relation to positions that requires trust and honesty and/or entail the handling of cash or finances) and may also verify the applicant's educational qualification and employment history. The NHC reserves the right to remove the advertisement at any time before the stated closing date, and it further reserves the right not to appoint if a suitable candidate is not identified.

People with disabilities are encouraged to apply.

